

Department of Health

Department Description

The Columbus Health Department protects, promotes and monitors the health of the public by:

- Providing preventive, clinical, environmental, community and home-based services
- Establishing policy to address health issues and emerging health threats
- Assuring compliance with public health laws and regulations

The Department is governed by a five member Board of Health.

Department Mission

The Columbus Health Department promotes health and quality of life by preventing and controlling disease, injury and disability. This mission is achieved through policies and programs that assess community health status and assure needed health services.

Strategic Priorities for 2005

From the Columbus Covenant:

Neighborhoods

- Clinical Services – Continue to provide high quality clinical services for children and families including dental, perinatal, sexual health and immunization services. Staff will continue an emphasis on reducing barriers to service including translation and evening hours. The department will also continue to work with groups such as Columbus Neighborhood Health Centers, Inc. (CNHC) and Access Health Columbus (AHC) to provide primary care for as many as possible.
- Neighborhood Collaboration – Continue to assess the health needs of Columbus overall as well as particular neighborhoods. Staff will also work with community residents to prioritize health issues and develop strategies to address them.
- Neighborhood Based Support – Staff nurses and social workers will continue their work through neighborhood pride centers and other venues to assist vulnerable residents. Their goal will be to protect their health and safety primarily by linking them to needed health and social services.

- Address a wide range of health and safety issues within particular neighborhoods through the community-focused public health nursing corps.

Safety

- Planning, training, expansion of disease surveillance capabilities, resource development and community leadership to prepare for a range of disasters or emergencies including bioterrorism will continue in 2005 with an emphasis on providing the highest level of public health protection possible for all Columbus residents.

Education

- Coordinate with other city departments and agencies to enhance the safety of children near and around schools. A pilot project will be initiated with a local elementary school to bring health and social services on site to serve students and their families beyond traditional school hours. The Health Department will also initiate programming to educate local school students about food safety. In addition, child care providers, parents, and other care givers will have the opportunity to learn about effective weight management through the Healthy Children, Healthy Weights initiative. The enhanced school inspection program will continue in 2005 along with collaborative efforts with Columbus Public School nurses to respond to children's pressing health needs.

Customer Service

- The department's newly redesigned website will enable customers to more easily access health information and information on services and programs at the department. Physical changes to the main facility entrance, additional signage and improvements to the heating and cooling system will provide a more comfortable atmosphere for building visitors as well as staff.

Peak Performance

- The department will further implement the clinical information system with several of its clinical programs. The system will enable greater efficiency in operations and maximize third party billing capabilities. Sanitarians in the food safety program will be outfitted with field computers for use during inspections, significantly increasing efficiency and improving data collection and reporting. In 2005, the Department will fully implement a continuous improvement program utilizing Kaizen principles.

2005 Budget Issues

- The 2005 budget for the Health Department allows continued provision of public health services that are mandated, services that meet the priorities contained within the Columbus Covenant and a variety of programs that the Board of Health deems essential.
- Sexual health, tuberculosis control, immunization and communicable disease surveillance are critical to the health and well being of the entire population of Columbus and will be continued in 2005.
- The 2005 budget provides \$5.03 million in support to the Columbus Neighborhood Health Centers (CNHC). The CNHC provides neighborhood-based primary health care services at five centers to residents unable to obtain these services elsewhere, due to low income, lack of insurance or lack of availability.
- The department continues to support the partnership with Access Health Columbus and other health care providers to address the issue of primary health care services in areas that are underserved, in an attempt to maximize services to the community.
- Funding of \$365,000 is provided to re-establish a prenatal care center for Columbus' west side. This program will serve women who are un or under insured, many who do not speak English. The program will enable pregnant women to receive care earlier in their pregnancy, resulting in healthier babies being born.
- The department will strengthen efforts in the area of HIV/AIDS prevention and assessment with a focus on internal and external programming, program development and policy initiatives. \$50,000 will be available for community-based services in the area of HIV/AIDS, focusing on prevention, unmet and emerging issues in HIV/AIDS and sexual health.
- Funds are available to assist in rebuilding the management and support structure for the department's clinics, which had been diminished due to budget reductions and staff loss.
- The department will support compliance, education and response efforts implementing the smoke-free indoor air ordinance. The department will establish a hotline, provide education to businesses and the general public, and respond to complaints regarding non-compliant businesses and food service establishments.

Budget and Performance Measures Summary

DEPARTMENT FINANCIAL SUMMARY					
DEPARTMENT SUMMARY	2002 Actual	2003 Actual	2004 Original Appropriation	2004 Estimated Expenditures	2005 Proposed
Health	\$ 26,110,920	\$ 24,670,862	\$ 23,634,017	\$ 23,396,966	\$ 24,801,811
TOTAL	\$ 26,110,920	\$ 24,670,862	\$ 23,634,017	\$ 23,396,966	\$ 24,801,811

DIVISION SUMMARY BY CHARACTER					
HEALTH SPECIAL REVENUE EXPENDITURES SUMMARY	2002 Actual	2003 Actual	2004 Original Appropriation	2004 Estimated Expenditures	2005 Proposed
Personnel	\$ 14,931,683	\$ 14,620,846	\$ 13,473,842	\$ 13,343,384	\$ 14,397,753
Materials & Supplies	565,915	614,803	468,128	573,128	515,773
Services	9,991,841	9,017,035	9,186,399	8,993,138	9,385,737
Other Disbursements	5,234	19,419	9,200	10,880	6,100
Capital	9,783	-	-	-	-
Transfers	282,000	70,000	180,000	180,000	180,000
TOTAL	\$ 25,786,456	\$ 24,342,103	\$ 23,317,569	\$ 23,100,530	\$ 24,485,363
COMMUNITY DEV. BLOCK GRANT EXPENDITURES SUMMARY	2002 Actual	2003 Actual	2004 Original Appropriation	2004 Estimated Expenditures	2005 Proposed
Personnel	\$ 308,352	\$ 313,070	\$ 306,672	\$ 286,660	\$ 316,448
Materials & Supplies	2,729	2,355	1,826	1,826	-
Services	13,383	13,334	7,950	7,950	-
Capital	-	-	-	-	-
TOTAL	\$ 324,464	\$ 328,759	\$ 316,448	\$ 296,436	\$ 316,448

DEPARTMENT SUMMARY BY FUND					
FUND SUMMARY	2002 Actual	2003 Actual	2004 Original Appropriation	2004 Estimated Expenditures	2005 Proposed
Health Special Revenue	\$ 25,786,456	\$ 24,342,103	\$ 23,317,569	\$ 23,100,530	\$ 24,485,363
Community Dev. Block Grant	324,464	328,759	316,448	296,436	316,448
TOTAL	\$ 26,110,920	\$ 24,670,862	\$ 23,634,017	\$ 23,396,966	\$ 24,801,811

DEPARTMENT PERSONNEL SUMMARY					
DIVISION	FT/PT*	2002 Actual	2003 Actual	2004 Budgeted	2005 Budgeted
Health	FT	240	221	208	217
	PT	99	46	48	48
Community Dev. Block Grant	FT	6	7	6	6
	PT	-	-	-	-
TOTAL		345	274	262	271
*FT=Full-Time PT=Part-Time					

Health- Community Health					
PROGRAM NAME: Community Dental Services		Appropriation/Request		FT	PT
PROGRAM MISSION: Provide basic and preventive dental services to Franklin County families who are unable to access dental services due to cost		2004	\$ 532,832	6	2
		2005	\$ 564,582	6	1
Service Delivery Goal:		To provide science based dental services			
	Measures	Actual 2002	Actual 2003	Mid-Year 2004	
Objective 1 All providers will maintain production levels of 80% or higher of RVU (Relative Value Units)	Number of RVUs	New	New	New	
	Percent of days 80% level is met or exceeded	New	New	New	
	Percent of workers maintaining 80% level or above	New	New	New	
Objective 2 Reduce broken or unfilled appointments to 20%	Number of broken or unfilled appointments	New	New	484	
	Percent of broken or unfilled appointments	New	New	16%	
Service Delivery Goal:		Promote the benefits of good oral health to residents of Franklin County through presentations and publications			
	Measures	Actual 2002	Actual 2003	Mid-Year 2004	
Objective 1 Provide oral health presentations to 15 civic groups	Number of groups contacted	New	New	5	
	Percent of groups scheduling a presentation	New	New	100%	
Objective 2 Have five articles on oral health published	Number of articles submitted for publication	New	New	Annual	
	Percent of articles published	New	New	Annual	

Health- Community Health				
PROGRAM NAME: Dental Sealants		Appropriation/Request		FT PT
PROGRAM MISSION: To prevent tooth decay in children in low income families in Columbus		2004	\$ 180,388	1 5
		2005	\$ 201,035	1 5
Service Delivery Goal: To place dental sealants on children in Columbus elementary and middle schools				
Measures		Actual 2002	Actual 2003	Mid-Year 2004
Objective 1 Place dental sealants on 70% of eligible children	Number of children receiving dental sealants	New	New	2,244
	Percent of eligible children receiving sealants	New	New	70%
Objective 2 Maintain a sealant retention rate of 85% or higher	Number of sealants applied	New	New	541
	Percent of sealants retained	New	New	91%

Health- Environmental Health				
PROGRAM NAME: Food Safety Program		Appropriation/Request		FT PT
PROGRAM MISSION: Reduce the number of food borne illnesses in Columbus and Franklin County		2004	\$ 1,212,896	18 0
		2005	\$ 1,578,774	23 0
Service Delivery Goal: License and inspect all food facilities in accordance with Ohio Food Safety Law				
	Measures	Actual 2002	Actual 2003	Mid-Year 2004
Objective 1 Reduce the number of critical violations as outlined by the Centers for Disease Control and Prevention by 20%	Number of facilities with critical violation	New	New	Annual
	Percent of facilities with critical violations	New	New	Annual
	Percent decrease in critical violations	New	New	Annual
Objective 2 Maintain state recommended ratios of inspectors to facilities and number of inspections by achieving ratios of 225:1 and 320:1 respectively	Ratio of facilities to inspectors	New	New	489:1
	% inspectors w/ recommended ratio of facilities to inspectors	New	New	0%
	Ratio of inspections to inspectors	New	New	807:1
	% inspectors w/ recommended ratio of inspections to inspectors	New	New	0%

Health- MCH				
PROGRAM NAME: Perinatal Clinic		Appropriation/Request		FT PT
PROGRAM MISSION: Provide comprehensive perinatal health services to improve the health of pregnant and post-partum women and their infants		2004	\$ 703,323	10 0
		2005	\$ 1,159,451	15 1
Service Delivery Goal:		To provide early and comprehensive perinatal health care services according to state and national guidelines		
Measures		Actual 2002	Actual 2003	Mid-Year 2004
Objective 1				
Serve 1,150 women in the fiscal year and have at least 60% receive perinatal care in the first trimester				
Number of patients receiving care		New	1,149	712
Number receiving care in the first trimester		New	696	461
Percent receiving care in the first trimester		New	New	65%
Average cost per patient for care		New	New	\$995
Objective 2				
75% of women will choose a birth control method at the first postpartum visit				
Number of women with a postpartum visit		New	201	Annual
Number of women choosing a birth control method		New	New	Annual
Percent of women choosing a birth control method		New	New	Annual
Objective 3				
25% of women in the program will decide to quit smoking				
Number of smokers with a postpartum visit		New	New	Annual
Number of women deciding to quit		New	New	Annual
Percent of women not smoking		New	New	Annual
Service Delivery Goal:		Promote infant and maternal health by supporting selected breast-feeding initiatives		
Measures		Actual 2002	Actual 2003	Mid-Year 2004
Objective 1				
40% of mothers in our program will maintain breastfeeding for at least 6 weeks postpartum				
Percent of women receiving breastfeeding education		New	New	Annual
Number of women breastfeeding at hospital discharge		New	New	Annual
Percent of women breastfeeding 6 weeks after discharge		New	New	Annual

Health- Planning and Preparedness						
PROGRAM NAME: Office of Public Health Standards		Appropriation/Request		FT	PT	
PROGRAM MISSION: Provide direction for the monitoring and documenting the department and community status regarding state and national public health standards		2004	\$	148,658	1	0
		2005	\$	174,284	2	0
Service Delivery Goal:		Develop an annual assessment of the department's public health standards status				
		Measures	Actual 2002	Actual 2003	Mid-Year 2004	
Objective 1 Interview 100% of program managers regarding public health standards		Number of managers interviewed	New	New	27	
		Percent of programs providing information for status measurement	New	New	87%	
		Percent of programs mangers interviewed	New	New	100%	
Objective 2 Analyze six goal areas for improvement opportunities and implement 50% of improvement recommendations		Number of goal areas analyzed	New	New	6	
		Percent of recommendations implemented	New	New	75%	
Service Delivery Goal:		Provide leadership and support for all programs to complete the Performance Management process				
		Measures	Actual 2002	Actual 2003	Mid-Year 2004	
Objective 1 Have 100% of programs complete reports by December 31, 2004		Number of programs eligible to complete reports	New	New	33	
		Number of programs completing a report	New	New	31	
		Percent of programs completing a report	New	New	94%	
Service Delivery Goal:		To improve customer satisfaction in the department				
		Measures	Actual 2002	Actual 2003	Mid-Year 2004	
Objective 1 Have 75 % of program complete customer satisfaction surveys quarterly		Number of programs eligible to complete forms	New	New	15	
		Number completing forms	New	New	11	
		Percent completing forms	New	New	73%	
Objective 2 Show a 1% increase in good or excellent satisfaction results in needs met, courtesy, and overall quality		Percent of customers indicating good or excellent in needs met	New	96%	92%	
		Percent of customers indicating good or excellent in courtesy of staff	New	97%	96%	
		Percent of customers indicating good or excellent in overall quality	New	96%	96%	

Health- Planning and Preparedness					
PROGRAM NAME: Vital Statistics		Appropriation/Request		FT	PT
PROGRAM MISSION: Provide quality customer service in issuing accurate Franklin County birth and death certificates in compliance with Ohio Revised Code		2004	\$ 735,170	11	3
		2005	\$ 735,984	11	0
Service Delivery Goal: Provide timely, legible, and accurate certified copies of birth and death certificates					
		Actual	Actual	Mid-Year	
		2002	2003	2004	
Measures					
Objective 1 Process 100% of Vital Chek orders within 24 hours	Number of Vital Chek orders	New	New	2,494	
	Percent processed within 24 hours	New	New	New	
Objective 2 Maintain 96% accuracy and legibility of birth and death certificates	Number of birth certificates issued	New	71,312	35,307	
	Number of death certificates issued	New	57,361	28,817	
	Number of waste security sheets of paper	New	New	2,918	
	Percent of waste security sheets compared to number issued	New	New	4.5%	
Service Delivery Goal: Provide excellent customer service					
		Actual	Actual	Mid-Year	
		2002	2003	2004	
Measures					
Objective 1 95% of customers will rate timeliness of service as good or excellent	Number of customer satisfaction forms completed for timeliness	New	New	354	
	Percent with good or excellent results	New	New	86%	
Objective 2 95% of customers will rate quality of service as good or excellent	Number of customer satisfaction forms completed for quality	New	New	363	
	Percent with good or excellent results	New	New	94%	
Objective 3 95% of customers will rate the courtesy and helpfulness of staff as good or excellent	# of customer satisfaction forms completed for courtesy and helpfulness	New	New	370	
	Percent with good or excellent results	New	New	93%	

Health- Environmental Health				
PROGRAM NAME: Healthy Schools Program		Appropriation/Request		FT PT
PROGRAM MISSION: Protect the health and safety of community school children through elimination of environmental hazards in school facilities		2004	\$ 184,879	3 0
		2005	\$ 128,396	2 0
Service Delivery Goal:		To conduct regular inspections of school buildings and surroundings for compliance with environmental regulations		
		Actual	Actual	Mid-Year
		2002	2003	2004
Measures				
Objective 1				
Inspect all schools in the Columbus district two times each year				
Number of schools inspected		New	New	222
Percent of schools inspected		New	New	90%
Percent of schools inspected two times per year		New	New	Annual
Number of inspections per inspector		New	New	Annual
Service Delivery Goal:		Have timely follow-up with school officials concerning inspection findings and recommendations		
		Actual	Actual	Mid-Year
		2002	2003	2004
Measures				
Objective 1				
Provide a written report on inspection results within two weeks of the inspection				
Number of written reports issued		New	New	25
Percent of written reports issued within two weeks		New	New	40%

Health Department ALL OTHER PROGRAMS							
Program	Mission/Description	FT	2004 Budget PT	Appropriated	FT	2005 Budget PT	Proposed
Health Department Administration	The Health Commissioner's Office along with the Assistant Health Commissioners, provides leadership and direction for the department. Additionally, it provides related administrative and clerical functions in the areas of fiscal, human resources, information systems for senior management and facilities management support in maintaining the cleanliness and physical appearance of the CHD main facility.	29	1	\$ 3,691,858	34	1	\$ 4,676,431
Alcohol and Drug Abuse	Provides alcohol and drug abuse prevention and education services to Columbus residents, the courts and EAP referred clients in a clinic setting. Additionally, provides education and prevention services to students in 11 public schools and Capital University.	3	1	381,452	3	1	391,531
Immunization and Communicable Disease	Provides immunization services to residents of all ages through CHD immunization clinics. Provides outreach services and educates providers and parents to immunize against preventable diseases. Provides prevention/control services through investigation and testing.	10	7	827,215	12	7	1,013,679
Sexual Health	Provides same day comprehensive sexual health medical care through clinic and neighborhood locations. HIV and Sexually transmitted disease (STD) services including prevention, education, testing, diagnosis, and treatment. Additionally, performs HIV and STD planning, surveillance, research and community collaborations.	20	3	1,417,717	20	5	1,526,438

Health

Laboratory Services	Provides laboratory services for the Health Department.	4	-	508,937	4	-	498,843
Infectious Disease Administration	Provides the administrative and clerical support for the Infectious Disease Cluster.	2	-	221,971	1	-	110,434
Community Health	Provides skilled nursing, direct personal care, homemaker, and social work services in patients' homes. Provides skilled assessment, patient education and health promotion for individuals and their families.	19	2	1,497,569	15	2	1,095,435
Home Visiting - Maternal and Child Health	Provides interdisciplinary home visits (public health nurse, social worker and paraprofessionals) for the assessment of health status, home environment, parenting skills and social support. Provides education and training to families regarding infant growth and development, infant and child care, stress management, parenting, breastfeeding and prevention of illness. Makes linkages with community resources including health care and social service systems.	5	1	447,859	8	3	660,378
Community Health Administration	Provides orientation, education, and training of employees to ensure that a healthy, competent, staff is in compliance with industry and professional standards.	19	-	1,100,257	12	-	785,069
Vector Control Team	Inspects all weeding sites, traps and counts mosquitoes in all areas of Columbus. Locations found to have mosquitoes with vector potentials are chemically treated on a priority basis. Monitors all known scrap tire storage areas and removes abandoned tires.	2	14	234,229	1	14	169,734

Dangerous Animals and Rabies	Conducts animal investigations for all bites and dangerous animals within one working day of receiving the information. Conducts eight rabies clinics annually.	1	1	128,649	2	-	171,957
Hazardous Waste/Infectious Materials	Provides inspections for hazardous waste, underground storage tanks, etc., to monitor compliance with various rules and regulations. Additionally, acts as a clearinghouse of information for chemical hazards to be used by various organizations such as the Franklin County Emergency Management Agency.	6	-	467,355	6	-	484,899
Lead Poisoning Team	Screens children ages 6 through 72 months in primary target areas that are identified (by analyzing statistics for age of housing, poverty and incident rates) for elevated blood lead levels. Provides free lead screening clinics at the Columbus Health Department on a monthly basis and inspects properties with suspected lead. Mails lead information packets to homes of children with high blood lead levels.	6	-	425,944	9	-	622,824
Occupational Health and Safety	Identifies workplace hazards in city divisions and facilities. Evaluates the identified hazards and implements strategies to control these worksite hazards. Develops employee exposure monitoring requirements and written programs for specified OSHA standards (e.g., respiratory protection, hearing conservation, lockout/tag out, etc.). Gathers and distributes occupational accident and injury data monthly. Offers services related to lead poisoning, indoor air, chemical and physical hazards, emergency response and institutional inspections. Ongoing indoor air functions to be combined with the Lead Poisoning Team.	3	-	346,774	3	-	352,260
Environmental Health Administration	Provides the administrative and clerical support functions for the Environmental Health Division.	10	4	768,133	7	4	546,475
Environmental Health Promotion	Provides community environmental education and outreach efforts.	2	-	148,645	4	-	314,575

Health

Environmental Health Promotion	Provides community environmental education and outreach efforts.	2	-	148,645	4	-	314,575
Epidemiology	Conducts population-based assessments, surveillance and investigations of general or specific health-related issues through the collection or tabulation of a variety of data. Analyzes data using appropriate epidemiological and statistical techniques to determine the possible cause, nature, and consequences of health problems.	2	-	136,785	2	-	147,833
Health Planning and Preparedness Administration	Provides administrative and clerical support for Health Planning and Preparedness Division.	1	-	116,400	1	-	107,043
Health Promotion	Facilitates requests from the media, other agencies and individuals. Researches and prepares reports, presentations, and other written materials. Produces the department's GTC-3 program Your Health and coordinates department wide communications. Additionally, provides education, individual assessment and opportunities to participate in physical activity classes.	1	-	31,251	1	-	32,021
Minority Health	Creates, implements and coordinates a plan for effective and efficient communication between CHD staff and customers with limited English proficiency or hearing impairments. Assesses data collection within the department in regard to racial and ethnic minorities, providing input on the needs of racial and ethnic minorities in the development of policies, programs and allocation of resources. Provides community-wide leadership in efforts to reduce racial disparities in health status. Coordinates cultural education and diversity training for CHD staff.	2	-	297,829	2	-	374,459
Injury Prevention and Control	Attempts to reduce death and other preventable injuries from children 14 and under by developing public awareness and education programs. Additionally, staff advocates for more comprehensive public policy regarding safety issues.	1	-	67,894	1	-	74,276

Employee Assistance Program	Provides voluntary, confidential, professional, and short-term counseling to city employees and their families who are experiencing personal problems that are affecting their job performance. Identifies the problem during the initial appointment and discuss a plan of action that may include a referral to an appropriate community resource. Provides education and training seminars on related topics to all city employees.	5	-	329,082	5	-	344,120
Columbus Neighborhood Health Centers	Provides financial support in the form of a contract to the Columbus Neighborhood Health Centers, Inc. (CNHC), for the delivery of primary health care services to citizens of Columbus. Monitors and reviews performance of CHNC, Inc., to ensure compliance with contract provisions.	3	1	5,821,747	2	1	5,242,329
Community Development Block Grant	Provides for two programs, Sexual Health Awareness and Aids Housing staff.	4	-	220,610	4	-	226,749
TOTAL		164	38	\$ 19,935,871	163	41	\$ 20,259,305